

## mySIM<sup>3</sup> 20 PLAN (minimum 12-month service) CRITICAL INFORMATION SUMMARY

With a monthly subscription of \$20, the plan allows you to receive free local incoming calls and it comes bundled with :

- 100 minutes for local outgoing voice / video calls
- 100 local SMS/MMS
- 3GB local data bundle
- Additional 2GB local data bundle
- Unlimited local free voice calls to 3 M1 numbers
- Permanent waiver of 4G VAS subscription

*Note: Local mobile data service will be activated upon re-contract on plans with Free Local Data Bundle even if local mobile data service was previously de-activated.*

### Excess Local Charges

Usage in excess of plan bundle will be charged as follows:

Local Voice / Video Calls	Local SMS / MMS	Local Data
16.05¢ per minute with a minimum one-minute charge and billed per second thereafter	5.35¢ per SMS 32.1¢ per MMS (30kb and below) OR 85.6¢ per MMS (above 30kb)	\$10.70 per GB and capped at \$188.32 per month

### **Caller Number Display for New Line Connections**

- Registration charge and first month's subscription is waived on Caller Number Display for new line sign-ups. Monthly subscription of \$5.35 will apply after completion of subscription waiver.

### **Minimum Term for New Line Connections**

- A minimum 1-month commitment period applies to all new line connections.
- Early termination of plan during the commitment period is subject to early termination charge of \$20.

### **M1 mySIM<sup>3</sup> 20 12 Months Service Commitment Contract**

Additional 2GB local data bundle is only applicable with a 12-month service commitment contract. If you terminate or change your plan before the end of the 12-month commitment period, you will need to pay the early termination charges at \$10 per month for the remaining months of the commitment period.

**M1. FOR EVERY ONE.**

m1.com.sg



### **SIM Card Charge and Registration Fee for New Line Connections**

SIM card charge of \$37.45 and registration fee of \$10.70 are applicable for new line sign-ups, unless otherwise stated. \$37.45 SIM card charge is also applicable for SIM exchange. All prices stated are inclusive of 7% GST and based on monthly recurring service unless otherwise stated.

### **Voicemail Charges**

Airtime charges apply for incoming calls to Voicemail and retrieval of Voicemail messages. Prevailing roaming usage charges apply when Voicemail service is used overseas.

The following are **not available** on mySIM<sup>3</sup> Plans:

- Upsized Data
- Youth Benefits and Senior Benefits
- Corporate discounts

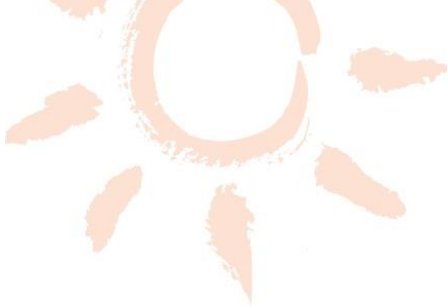
mySIM<sup>3</sup> Plans are not eligible for Multi-Line Saver (MLS) or Multi-Service Saver (MSS) programme. For existing MLS or MSS customers who switch to these plans, your MLS or MSS eligibility will be re-determined accordingly.

### **Payment Terms**

You will be billed monthly for the services subscribed. You may choose to receive paper bills sent to your residential address (by default) or electronic bills sent to your email address.

### **Handsets/Devices**

In the event you have purchased any handset and/or device, you acknowledge and agree that the specific provisions with respect to the sale and supply of goods stated at Clause 11 of M1 Limited's General Terms and Conditions published at [m1.com.sg](http://m1.com.sg) shall apply.



## mySIM<sup>3</sup> 40 PLAN (minimum 12-month service) CRITICAL INFORMATION SUMMARY

With a monthly subscription of \$40, the plan allows you to receive free local incoming calls and it comes bundled with :

- 100 minutes for local outgoing voice / video calls
- 100 local SMS/MMS
- 10GB local data bundle
- Additional 5GB local data bundle
- Unlimited Free Calls to 3 M1 numbers
- Permanent waiver of 4G VAS subscription

*Note: Local mobile data service will be activated upon re-contract on plans with Free Local Data Bundle even if local mobile data service was previously de-activated.*

### Excess Local Charges

Usage in excess of plan bundle will be charged as follows:

Local Voice / Video Calls	Local SMS / MMS	Local Data
16.05¢ per minute with a minimum one-minute charge and billed per second thereafter	5.35¢ per SMS 32.1¢ per MMS (30kb and below) OR 85.6¢ per MMS (above 30kb)	\$10.70 per GB and capped at \$188.32 per month

### **Caller Number Display for New Line Connections**

- Registration charge and first month's subscription is waived on Caller Number Display for new line sign-ups. Monthly subscription of \$5.35 will apply after completion of subscription waiver.

### **Minimum Term for New Line Connections**

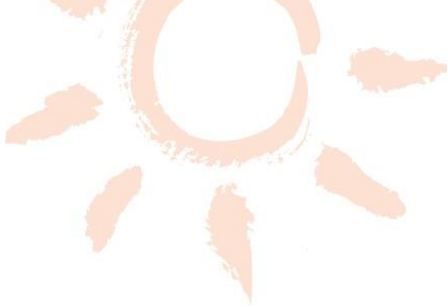
- A minimum 1-month commitment period applies to all new line connections.
- Early termination of plan during the commitment period is subject to early termination charge of \$40.

### **M1 mySIM<sup>3</sup> 40 12 Months Service Commitment Contract**

Additional 5GB local data bundle is only applicable with a 12-month service commitment contract. If you terminate or change your plan before the end of the 12-month commitment period, you will need to pay the early termination charges at \$20 per month for the remaining months of the commitment period.

**M1. FOR EVERY ONE.**

m1.com.sg



### **SIM Card Charge and Registration Fee for New Line Connections**

SIM card charge of \$37.45 and registration fee of \$10.70 are applicable for new line sign-ups, unless otherwise stated. \$37.45 SIM card charge is also applicable for SIM exchange. All prices stated are inclusive of 7% GST and based on monthly recurring service unless otherwise stated.

### **Voicemail Charges**

Airtime charges apply for incoming calls to Voicemail and retrieval of Voicemail messages. Prevailing roaming usage charges apply when Voicemail service is used overseas.

The following are **not available** on mySIM<sup>3</sup> Plans:

- Upsized Data
- Youth Benefits and Senior Benefits
- Corporate discounts

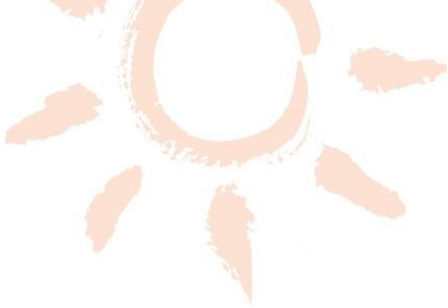
mySIM<sup>3</sup> Plans are not eligible for Multi-Line Saver (MLS) or Multi-Service Saver (MSS) programme. For existing MLS or MSS customers who switch to these plans, your MLS or MSS eligibility will be re-determined accordingly.

### **Payment Terms**

You will be billed monthly for the services subscribed. You may choose to receive paper bills sent to your residential address (by default) or electronic bills sent to your email address.

### **Handsets/Devices**

In the event you have purchased any handset and/or device, you acknowledge and agree that the specific provisions with respect to the sale and supply of goods stated at Clause 11 of M1 Limited's General Terms and Conditions published at [m1.com.sg](http://m1.com.sg) shall apply.



## mySIM<sup>3</sup> 50 PLAN (minimum 12-month service) CRITICAL INFORMATION SUMMARY

With a monthly subscription of \$50, the plan allows you to receive free local incoming calls and it comes bundled with :

- 100 minutes for local outgoing voice / video calls
- 100 local SMS/MMS
- 15GB local data bundle
- Additional 15GB local data bundle
- Unlimited Free Calls to 3 M1 Numbers
- Permanent waiver of 4G VAS subscription

*Note: Local mobile data service will be activated upon re-contract on plans with Free Local Data Bundle even if local mobile data service was previously de-activated.*

### Excess Local Charges

Usage in excess of plan bundle will be charged as follows:

Local Voice / Video Calls	Local SMS / MMS	Local Data
16.05¢ per minute with a minimum one-minute charge and billed per second thereafter	5.35¢ per SMS 32.1¢ per MMS (30kb and below) OR 85.6¢ per MMS (above 30kb)	\$10.70 per GB and capped at \$188.32 per month

### **Caller Number Display for New Line Connections**

- Registration charge and first month's subscription is waived on Caller Number Display for new line sign-ups. Monthly subscription of \$5.35 will apply after completion of subscription waiver.

### **Minimum Term for New Line Connections**

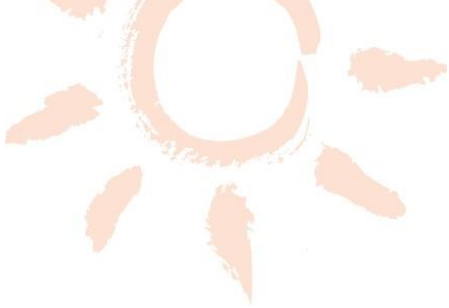
- A minimum 1-month commitment period applies to all new line connections.
- Early termination of plan during the commitment period is subject to early termination charge of \$50.

### **M1 mySIM<sup>3</sup> 50 12 Months Service Commitment Contract**

Additional 15GB local data bundle is only applicable with a 12-month service commitment contract. If you terminate or change your plan before the end of the 12-month commitment period, you will need to pay the early termination charges at \$25 per month for the remaining months of the commitment period.

**M1. FOR EVERY ONE.**

m1.com.sg



### **SIM Card Charge and Registration Fee for New Line Connections**

SIM card charge of \$37.45 and registration fee of \$10.70 are applicable for new line sign-ups, unless otherwise stated. \$37.45 SIM card charge is also applicable for SIM exchange. All prices stated are inclusive of 7% GST and based on monthly recurring service unless otherwise stated.

### **Voicemail Charges**

Airtime charges apply for incoming calls to Voicemail and retrieval of Voicemail messages. Prevailing roaming usage charges apply when Voicemail service is used overseas.

The following are **not available** on mySIM<sup>3</sup> Plans:

- Upsized Data
- Youth Benefits and Senior Benefits
- Corporate discounts

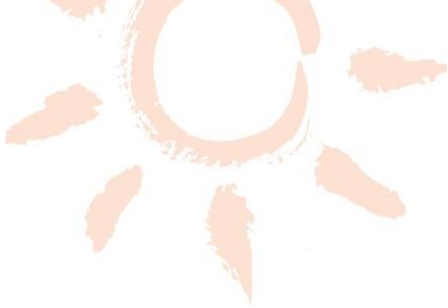
mySIM<sup>3</sup> Plans are not eligible for Multi-Line Saver (MLS) or Multi-Service Saver (MSS) programme. For existing MLS or MSS customers who switch to these plans, your MLS or MSS eligibility will be re-determined accordingly.

### **Payment Terms**

You will be billed monthly for the services subscribed. You may choose to receive paper bills sent to your residential address (by default) or electronic bills sent to your email address.

### **Handsets/Devices**

In the event you have purchased any handset and/or device, you acknowledge and agree that the specific provisions with respect to the sale and supply of goods stated at Clause 11 of M1 Limited's General Terms and Conditions published at [m1.com.sg](http://m1.com.sg) shall apply.



## **mySIM<sup>3</sup> 98 PLAN (minimum 12-month service)**

### **CRITICAL INFORMATION SUMMARY**

With a monthly subscription of \$98, the plan allows you to receive free local incoming calls and it comes bundled with :

- Unlimited local outgoing voice / video calls
- Unlimited local SMS/MMS
- 25GB local data bundle
- Additional unlimited local data bundle
- Permanent waiver of 4G VAS subscription

*Note: Local mobile data service will be activated upon re-contract on plans with Free Local Data Bundle even if local mobile data service was previously de-activated.*

#### **Caller Number Display for New Line Connections**

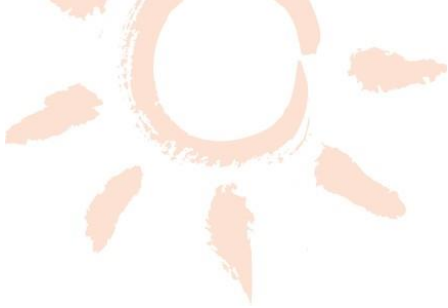
- Registration charge and first month's subscription is waived on Caller Number Display for new line sign-ups. Monthly subscription of \$5.35 will apply after completion of subscription waiver.

#### **Minimum Term for New Line Connections**

- A minimum 1-month commitment period applies to all new line connections.
- Early termination of plan during the commitment period is subject to early termination charge of \$98.

#### **M1 mySIM<sup>3</sup> 98 12 Months Service Commitment Contract**

Additional Unlimited Local Data bundle is only applicable with a 12-month service commitment contract. If you terminate or change your plan before the end of the 12-month commitment period, you will need to pay the early termination charges at \$49 per month for the remaining months of the commitment period.



### **Unlimited Usage**

"Unlimited" talktime, messaging and data usage are restricted to reasonable personal use and non-commercial purposes only.

"Unlimited" talktime is only applicable to local voice and video calls. "Unlimited" messaging is only applicable to SMS/MMS sent to local mobile numbers. Any abuse, such as, but not limited to, SMS/MMS broadcasts or sending unsolicited material (Spam), will entitle M1 to revoke the customer's benefits, in M1's sole discretion. If you use more than 10,000 local call minutes or more than 10,000 local SMS/MMS per billing cycle, such usage will be deemed to be excessive or abusive usage, for which prevailing pay-per-use charges shall apply.

"Unlimited" data is only applicable to local data usage. To ensure fair customer experience for our subscribers through the efficient management of our network resources, a fair usage policy not exceeding a 50GB local data bundle (including Data Passport usage, if any) is applicable. When monthly usage exceeds 50GB, a speed limit of 1Mbps will be imposed. The speed limit will be lifted at 00:00 hours on your next billing cycle.

For avoidance of doubt, our Traffic Management Policy available at [m1.com.sg/tmp](http://m1.com.sg/tmp) will apply.

M1 reserves the right to amend the Fair Use Policy for Unlimited Usage from time to time at its discretion, without any prior notice.

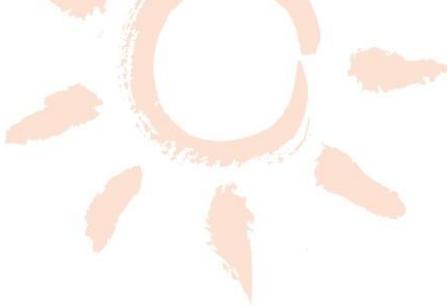
### **Data Passport Usage**

Up to 30GB per month may be used to data roam with the relevant Data Passport subscription, after which excess usage will be charged at \$10.70/GB. A monthly data bill cap of \$188.32 will also apply.

### **SIM Card Charge and Registration Fee for New Line Connections**

SIM card charge of \$37.45 and registration fee of \$10.70 are applicable for new line sign-ups, unless otherwise stated. \$37.45 SIM card charge is also applicable for SIM exchange. All prices stated are inclusive of 7% GST and based on monthly recurring service unless otherwise stated.





### **Voicemail Charges**

Airtime charges apply for incoming calls to Voicemail and retrieval of Voicemail messages. Prevailing roaming usage charges apply when Voicemail service is used overseas.

The following are **not available** on mySIM<sup>3</sup> Plans:

- Unlimited Free Calls to 3 M1 numbers
- Upsized Data
- SurfShare and all other supplementary plans
- Youth Benefits and Senior Benefits
- Corporate discounts

mySIM<sup>3</sup> Plans are not eligible for Multi-Line Saver (MLS) or Multi-Service Saver (MSS) programme. For existing MLS or MSS customers who switch to these plans, your MLS or MSS eligibility will be re-determined accordingly.

### **Payment Terms**

You will be billed monthly for the services subscribed. You may choose to receive paper bills sent to your residential address (by default) or electronic bills sent to your email address.

### **Handsets/Devices**

In the event you have purchased any handset and/or device, you acknowledge and agree that the specific provisions with respect to the sale and supply of goods stated at Clause 11 of M1 Limited's General Terms and Conditions published at [m1.com.sg](http://m1.com.sg) shall apply.