

DIAL COMMAND CODES FOR M1 CENTREX SERVICE (Guide for End User)

∞ Call Waiting	To activate	* 4 3 #
	To verify	* # 4 3 #
	To deactivate	# 4 3 #
To answer 2 nd incoming call	Put 1 st call on hold and answer 2 nd call	Press 'Flash' button and dial '2'
	End 1 st call and answer 2 nd call	Press 'Flash' button and dial '1'
Three-Party Voice Conference	Step 1	Call first Callee
	Step 2	Press 'Flash' button and call second Callee
	Step 3	Press 'Flash' button dial '3' to connect all 3 parties
Call Transfer (internal)	Step 1	Press 'Flash' button, followed by last 4-digits of Transferee's phone number.
	Step 2	Press 'Flash' button and dial '4' to join Caller to Transferee
4-Digit Extension Dialing (internal)	Dial last 4-digit of Callee's phone number	
∇ Out-Centrex Dialing	Dial '9' followed by Callee's phone number	
Call Hold	Press 'Flash' button to hold the call. Repeat to resume the call.	

ADDITIONAL NOTES:

Flash Button

- If the phone does not have a 'Flash' button, tap the phone hook

∞ **Call Waiting**

- Deactivate Call Waiting function if you do not wish to receive 2nd incoming call

∇ **Out-Centrex Dialing**

- Default Out-Centrex prefix is '9' unless otherwise stated

Ω @ Call Divert Busy	Divert to Fixed Line	* 6 7 * 9 6xxxxxxx #
	Divert to colleague's ext	* 6 7 * 4-digit ext #
	Divert to Mobile No.	* 6 7 * 9 9xxxxxxx #
	To verify	* # 6 7 #
	To deactivate	# 6 7 #
@ Call Divert Unconditional	Divert to Fixed Line	* 2 1 * 9 6xxxxxxx #
	Divert to colleague's ext	* 2 1 * 4-digit ext #
	Divert to Mobile No.	* 2 1 * 9 9xxxxxxx #
	To verify	* # 2 1 #
	To deactivate	# 2 1 #
@ Call Divert No Reply	Divert to Fixed Line	* 6 1 * 9 6xxxxxxx #
	Divert to colleague's ext	* 6 1 * 4-digit ext #
	Divert to Mobile No.	* 6 1 * 9 9xxxxxxx #
	To verify	* # 6 1 #
	To deactivate	# 6 1 #
@ Call Divert On User Not Reachable	Divert to Fixed Line	* 4 7 * 9 6xxxxxxx #
	Divert to colleague's ext	* 4 7 * 4-digit ext #
	Divert to Mobile No.	* 4 7 * 9 9xxxxxxx #
	To verify	* # 4 7 #
	To deactivate	# 4 7 #

ADDITIONAL NOTES:

@ All Call Divert:

- Diverts only to fixed line (6xxxxxxx) and mobile number (9xxxxxxx) in Singapore
- Diverting to international number is not permitted
- Dial '9' before the telephone number if your Out-Centrex prefix is '9'

Ω Call Divert Busy

- Users will still receive the incoming call if Call Waiting function is activated