


Sample Bill Bespoke Flexi Plan

JOHN LIM
123 ALBERT COURT
#04-567
SINGAPORE 123456



Hi John 1
Here's your January bill

Billing Period: 01 Jan 2021 - 31 Jan 2021 2

Account No. 709067291 3	New charges \$196.59	4 Bill date 01 Jan 2021	Total amount \$196.59 6 Due on 15 Jan 2021 7
Invoice No. 1000007936	Overdue charges \$0.00	5 Total deposit amount \$0.00	

Payments and adjustments 8

Previous bill: amount payable	\$0.00
Payments received in last bill period	\$0.00
Overdue	\$0.00

Note: Payment received after 31 Dec 2020 may not be shown on this bill.

Your bill summary 9

87654321	\$196.59
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We only accept payment via the **My M1+ app** using your credit/debit card.
It is fast, secure and hassle free!

Reg. No: 199206031W TAX Invoice GST Reg. No: M9-0003294-P

- 1. Preferred Name.** The name you prefer to be addressed.
- 2. Billing Period**
- 3. Account Number.** A distinct number that you can use for bill payment.
 - Existing customers will have a new account number when you sign up for the new plan.
- 4. Bill Date is your Billing Cycle.** It has the same date every month.
 - A new Billing Cycle will be assigned to existing customers when you sign up for for the new plan.
- 5. Total Deposit Amount.** Amount collected at the point of sign-up in respect of our service, if applicable.
- 6. Total Amount.** Amount due that you need to pay on or before **bill due date**.
- 7. Bill Due Date.** Due 14 days from your billing cycle.
- 8. Payments and adjustments.** Outstanding amount from the previous month will be displayed along with the payment made and adjustment, if any.
- 9. Bill Summary**
- 10. Paying your bill.** Payment can be made only via My M1+ App using your credit and debit card.

87654321 | Bespoke Flexi 25 GB 100 Mins 100 SMS **11****Here is your breakdown: 12**

Mobile plan	\$71.60
Bespoke Flexi 25 GB 100 Mins 100 SMS (Prorated: 05 Dec 2020 - 31 Dec 2020) a	\$33.33
Bespoke Flexi 25 GB 100 Mins 100 SMS b	\$38.27

Add-on charges	\$17.30
Caller Number Display (Prorated: 05 Dec 2020 - 31 Dec 2020) a	\$4.35
Less: Discount	-\$4.35
Caller Number Display c	\$5.00
Less: Discount	-\$5.00
FoneCare+ (Prorated: 05 Dec 2020 - 31 Dec 2020)	\$8.05
FoneCare+	\$9.25

One-time charges 13	\$35.00
Caller Number Display	Free
New Line Registration Fee	Free
SIM Card Charge	\$35.00

Monthly device programme 14	\$64.00
Monthly Payment*** (Huawei P40 Pro - 1 of 36 months)	\$64.00
Amount before GST	\$187.90
GST at 7%	\$8.69
Total New Charges for 87654321	\$196.59

GST Summary 15	
Subject to 7% GST	\$123.90
7% GST	\$8.69
*Zero-rated GST	\$0.00
**GST inclusive by Partner	\$0.00
***Exempt Supply	\$64.00

11. Plan Details.

12. Breakdown of charges. Details of the individual charges of your mobile plan and add-ons include the following:

a. Pro-rated charges. This will appear in your first bill as sign-up date may not be aligned with the assigned billing cycle. Applicable to both new to M1 and existing customers when they sign up to the new plan.

b. Monthly Recurring Charges. Plan and add-ons are billed one month in advance.

c. Free subscription and promotion discount of your plan and add-ons, if applicable .

13. One-time Charges. Include registration fee for new line sign up, add-ons you subscribed to, SIM Card and delivery charges, if applicable.

14. Monthly device programme. Details of the monthly payment for the device you purchased over a specific period.

15. GST Summary