



## **M1 Speak Up Policy**

M1 Group and Company subscribe to a high standard of corporate governance, with a “zero tolerance” policy on fraud, corruption and other forms of unethical behavior or conduct.

Incidents of actual or suspected fraud, corruption and other serious improprieties may be addressed in writing to:

[speakup@m1.com.sg](mailto:speakup@m1.com.sg)

Attention: Speak Up

M1 Limited

10 International Business Park

Singapore 609928

Alternatively, the matter may be reported to the Audit Committee Chair at:

[speakupAC@m1.com.sg](mailto:speakupAC@m1.com.sg)

Attention: Speak Up

Audit Committee Chair

M1 Limited

10 International Business Park

Singapore 609928

These channels are set up for reporting of actual or suspected improprieties that may have serious financial, ethical, environmental and reputational implications, and should not be used for reporting personal grievances or service related concerns. Customers who wish to provide feedback on our services should refer to [M1 website contact us](#).

The reporting person is encouraged to include their identification details when raising a concern or providing information. All information will be protected under strict confidentiality. The disclosures will be recorded, reviewed and, where appropriate, independently investigated.

Reporting persons acting in good faith will also be given due protection against reprisals. Actions will be taken against those who make irresponsible allegations with malicious intent.

